T-SB-0117-11



Water Pump Inspection and Diagnostic Tips

Service Engine/Hybrid System Category Cooling

Market USA



Applicability

Section

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2003 – 2011	4Runner	
2005 – 2011	Avalon, Corolla, Matrix, Tacoma	
2007 – 2011	Camry, Camry HV, FJ Cruiser, Sienna	
2011	Highlander HV	
2008 – 2011	Highlander	
2001 – 2011	Prius	
2006 – 2011	RAV4	
2007 – 2011	Tundra	
2009 – 2011	Venza	
2006 – 2011	Yaris	

Introduction

This service bulletin contains water pump leak inspection and diagnostic tips.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
N/A	Not Applicable to Warranty	1	_	-	I

Diagnostic Procedure

Figure 1. Water Pump Construction



1	Engine Block
2	Impeller
3	Shaft
4	Mechanical Seal
5	Pump Body

6	Breather Hole
7	Pulley Seat
8	Bearing
9	Weep Hole
10	Fluid Catch Pocket

Diagnostic Procedure (Continued)

Water Pump Mechanical Seal

The water pump shaft is sealed by a mechanical type seal.

Figure 2. Mechanical Seal Components



	pump housing, held in place by the cartridge.
3	Mating Ring – Rotates with the water pump shaft and provides sealing surface for the seal ring.

5 Bellows – Seals the cartridge and the seal ring.

NOTE

The seal and mating rings are lubricated by the surrounding coolant; a small amount of coolant leakage is normal.

Temporary Leaks

If debris becomes trapped between the mating ring and seal ring a small gap is formed. This allows coolant to bypass the mechanical seal, flow into the fluid catch pocket, and drain out of the weep hole. This condition is temporary and will no longer be present once the debris is crushed or works its way out of the seal. **Water pump replacement is not necessary.**

Diagnostic Procedure (Continued)

4

Cartridge

Figure 3. Debris in Mechanical Seal



If debris was trapped between the seal ring and mating ring an abrasion mark may have been left on the mating ring surface. This abrasion mark does not affect sealing performance due to the large sealing surface of the mating ring. Once the debris is no longer present the mechanical seal performance will return to normal operation. **Water pump replacement is not necessary.**



Diagnostic Procedure (Continued)

Inspection method:

NOTE

Before performing this inspection, confirm that coolant is not leaking from a component other than the water pump. If coolant appears to be leaking from another component, inspect that component following the appropriate repair manual procedure.

- 1. Visually inspect the water pump and coolant level in the coolant reservoir. Replace the water pump if any of the following conditions exist:
 - A. The coolant level is below the "low" level and the water pump appears to be leaking.
 - B. Water pump pulley/bearing has excessive free play or does not turn smoothly.
 - C. Heavy coolant deposits are present on both the water pump <u>and</u> surrounding components (i.e. pulleys, engine block, timing cover, under hood).

If the above conditions do not apply or amount of deposits are in question, the leak may have been temporary and additional inspection is necessary. Figure 5. Current Leak – Replace Water Pump



Heavy coolant deposits present on water pump and all surrounding components

Figure 6. Possible Temporary Leaks – Inspect Water Pump



1	Thick coolant deposits present on water pump only
2	Moderate coolant deposits present on water pump only
3	Light coolant deposits present on water pump only

Diagnostic Procedure (Continued)

2. A paper towel should be used to determine if a leak is current, or was temporary due to debris that has now cleared.

Figure 7.



3. Apply a dry paper towel to the coolant deposits around the weep hole. If the paper towel remains dry the leak was temporary and the water pump does not need to be replaced. If the paper towel becomes wet the leak is current and the water pump should be replaced.

Figure 8.

