

Subject

**Telematics Back Up Battery - General Information**  
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Market

USA

Service Category

Audio/Visual/TelematicsTelematics

Section

Cellular Communication

Applicability

Models with Safety Connect

**APPLICABLE VEHICLES**

2010-2012	Prius	2010-2012	4Runner
2012	Camry	2012	Prius V
2011-2012	Sienna		

**CONDITION**

The Safety Connect system utilizes a back up battery which can provide power to the telematics transceiver (DCM).

When airbag deployment and Automatic Collision Notification (ACN) occurs, the back up battery will operate the telematics transceiver until it becomes discharged.

A discharged back up battery may trigger diagnostic trouble code B15EC (Backup Battery Degradation) or B15CC (Backup Battery Failure).

**RECOMMENDATIONS**

Once the back up battery is discharged, the Safety Connect system will not function properly.

Discharged back up batteries are not warrantable after the vehicle has been in an accident and ACN has occurred.